

Time	Agenda	
09.00:	Registration - Tea and Coffee	
09.30:	Welcome and Introduction: A high-level introduction to Prosperon Networks and run through of the workshop agenda.	Matt Crane Sales Director Prosperon Networks
09.45:	Back To Basics - Common SolarWinds Alerting Challenges: A look at the primary issues relating to SolarWinds alerts; including: alert noise, false positives, alert storms, actionable vs. informational alerts, alerting ownership, process workflows and communication.	Mark Roberts Technical Director Prosperon Networks
10.30:	Understanding Alert Generation - Analysis, KPIs & Reporting: A deep dive examining how to: <ul style="list-style-type: none"> Analyse current alert outputs. Use alerting KPIs and reports to baseline alerts. Create analysis of alert details pages to review your alerts. 	Raul Gonzalez Technical Manager Prosperon Networks
11.15:	Mid-Morning Break - Tea and Coffee	
11.45:	Fine Tuning - Custom Properties, Thresholds & Complex Conditions: <ul style="list-style-type: none"> How to use object level thresholds. <ul style="list-style-type: none"> Demonstrate how the volume space threshold can be used. Demonstrate the SAM polls out of settings. How to use custom properties, how to avoid alert flapping. How to use complex conditions <ul style="list-style-type: none"> How to use nests and/or groups. How to use secondary conditions. 	Raul Gonzalez Technical Manager Prosperon Networks
12.45:	Lunch and Networking	
13.30:	Alert Automation & Integration with Third-Party Systems: A technical session reviewing how to: <ul style="list-style-type: none"> Integrate SolarWinds with ticketing system. <ul style="list-style-type: none"> Demonstrating core principles and benefits. Enrichment of tickets. <ul style="list-style-type: none"> Collecting data to inject into alert message. Process top CPU collection to inject into alert message. How to make automated changes to network devices. 	Mark Roberts Technical Director Prosperon Networks

Continue to next page

Time	Agenda (continued)	
14.30:	Accelerating Issue Remediation using Automated Responses: A deep dive looking at how alerting can be taken a step further to automatically action remediation tasks based-on SolarWinds alerts.	Mark Roberts Technical Director Prosperon Networks
16.00:	Questions & Answers Session, & Networking	
16.15:	One-on-One Alerting Sessions with Alerting Experts: Opportunity to discuss your own alerting challenges or any other issues you are experiencing with your SolarWinds platform with our SolarWinds Engineers.	

Location

Amba Hotel
Charing Cross
Strand
London
WC2N 5HX

How To Get There

By Car:

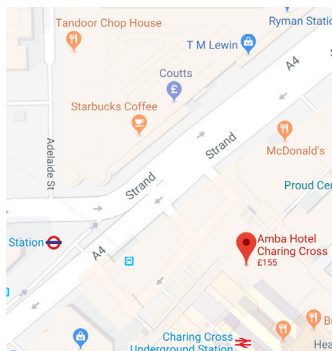
The Amba Hotel Charing Cross is located on the Strand, next to Charing Cross Underground Station. Green Parking Ltd. and Little New Street Car Park are both within 5 minute walking distance to the Amba Hotel. Driving in Central London is not recommended and benefits from advanced planning.

By Underground:

Charing Cross is the nearest station and is accessible via the Northern and Bakerloo lines, as well as national rail trains. The Amba Hotel is located on top of Charing Cross station, with the entrance on your right as you exist the station through the main entrance. Embankment and Leicester Square stations also within 5 - 7 minute walking distance.

By Bus:

The following buses service Trafalgar Square, Charing Cross and the Strand:
11, 15 and 23.



If you have any enquiry about the event, please contact
Angelo Chris Louis, Marketing Manager, Prosperon Networks
angelo.louis@prosperon.co.uk